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AMERICAN TELEPHONE AND TELEGRAPH COMPANY

195 BROADWAY, NEW YORK, N. Y. 10007

AREA CODE 212 393-4383

K. P. WOOD
ASSISTANT VICE PRESIDENT

October 22, 1968

Professor Joshua Lederberg
Department of Genetics
Stanford University School of Medicine
Stanford Medical Center
Palo Alto, California 94304

Dear Sir:

I thought you would be interested in the
filing we made today with the Federal Communications
Commission.

Sincerely,

K.P. Wood

OCT 23 1968

Attachment

Thank you very much. I am personally very much gratified to see how things
are going in this sphere. *and your trouble in trying to get it is much appreciated*
Your last letter said that AT&T sells "service", which is not exactly very
profound information. I am still trying to get some insight on the technical
standards for that service; which will obviously become an increasingly
pressing issue as data communications over voice lines keep pressing the
nominal bandwidth and noise level. (At the present time, am I wrong in thinking
that you offer long-lines customers the privilege of dialing up "as is" and
accepting or rejecting whatever line becomes available. About 10% of my
long-distance voice connections are rather poor, and I am never sure what thresh-
old of exasperation should lead me to take the trouble to demand reimbursement
(which I know you will always cheerfully give.) But if I am an instrument
designer and manufacturer, I will have to take a more global view of the
~~expected~~ level of communication service I can reasonably expect. I had thought
that the inevitable pressures on the Company might be an important basis for
its concerns about opening up customer access. (but of course the DataPhone
faces the same problems.)

Sincerely,
Joshua Lederberg

K.P.
WOOD